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AMICAL - WorldCat Discovery Base package/First Search Online Reference Service

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Please call your Global Call in Number & enter Access Code: 358 700 656

NOTE: When prompted to press the 'pound sign' please press '#'

Or follow the onscreen instructions to join the audio using your computer headset (note you will need to have a microphone to be able to speak, if this is not possible you can use the WebEx Chat feature to communicate with the trainer and other attendees).

Agenda

- Future of FirstSearch
- Timeline
- Benefits
- Features
- Access options
- Searching and display
- Customizable features
- Language options
- Linking options
- Demo (user and staff interface)
- Next steps
- Questions?

Future of FirstSearch

- A new version of FirstSearch will deliver the full-featured searching of WorldCat valued by FirstSearch users today.
- WorldCat Discovery will continue to provide single-search discovery of electronic, digital and physical materials in local library collection and in libraries worldwide. In addition to the single search box preferred by many searchers, the future WorldCat Discovery will provide the full-featured search experience of FirstSearch for library staff and other expert searchers. WorldCat Discovery will remain the user-facing interface to WorldShare® Management Services.
- Both WorldCat Discovery and the new version of FirstSearch will include a modern, mobile-ready interface.
- Collections of libraries represented in WorldCat will remain visible on the websites where many people begin their research, no matter which option a library uses in the future.

Timeline

- As OCLC works to deliver essential functionality required by both services, access to the current version of FirstSearch will extend beyond the 2016 calendar year into 2017.
- We have modified the plan to transition all FirstSearch and WorldCat Local users to WorldCat Discovery because we understand libraries need to deliver search experiences that meet different user needs:
 - **Power searching of the WorldCat database, often used by library staff and expert searchers**
 - Single-search-box discovery of electronic, digital and physical library collections for a broader user community.



WorldCat[®]

Discovery Services

Benefits:

- Highlights your library's collection within search results
- Saves money and time when borrowing from other libraries
- Leverages your investment in electronic and physical collections with linking capabilities

- Many libraries also already have a discovery service but still want to provide detailed searching of WorldCat to support research and a variety of library workflows.
- A current subscription enables libraries to select either FirstSearch or WorldCat Discovery, implementing the service that best meets the needs of their staff and users.
- We will share additional details about plans to enhance WorldCat Discovery and release the new version of FirstSearch in the coming months

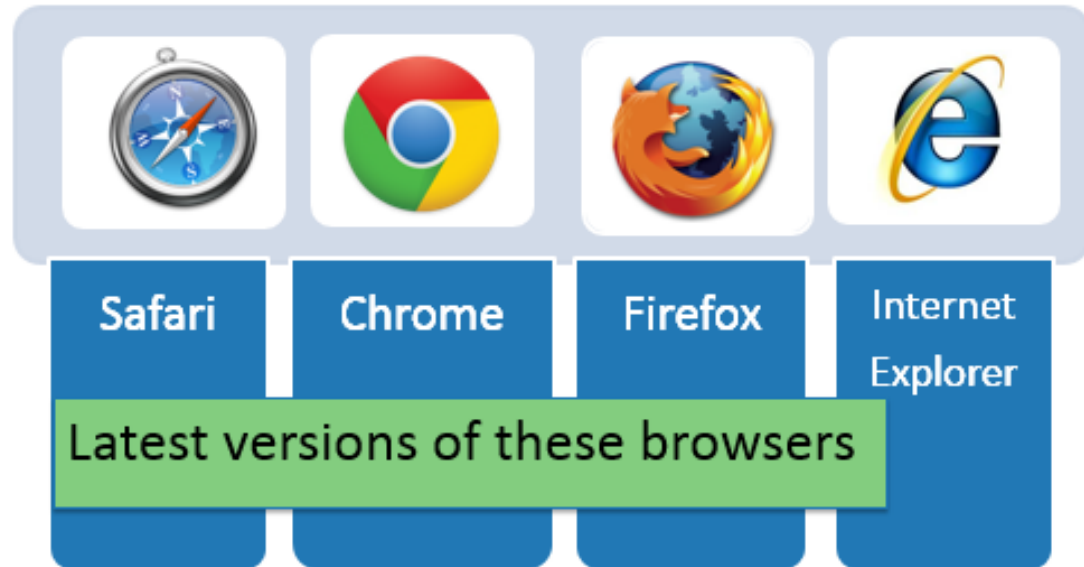
Features

- Access to more than 361 million records via WorldCat
- Library ownership information in WorldCat linked to most FirstSearch databases
- Intuitive Web interface is designed for new and expert users
- Control of local customization options, including full text and interlibrary loan at the database level
- Link to your library's Web-based catalogue

- WorldCat Discovery and the new version of First Search online reference services will let you and your users discover more than **1.5 billion electronic, digital and physical resources in libraries around the world through a single search of both WorldCat® and a central index that represents more than 2,000 e-content collections.**
- Databases previously purchased through the FirstSearch Base Package
- More than **200+ million article-level records** from sources that include JSTOR, Elsevier and British Library Inside Serials
- A central index that represents **more than a billion items from nearly 2,000 content collections.** This is the central index that has previously been available only through the WorldCat Local service.

Access options

The most effective access to FirstSearch is via an Internet connection and a standard Web browser, either Microsoft Internet Explorer 7.0 or above, Mozilla Firefox, Google Chrome or Apple Safari.



Searching and Display

Online search assistance:

- Context-sensitive online help is always available to help users retrieve relevant information. In most databases, users can also browse indexes to verify correct spelling or format for any search terms, or browse subject headings to find additional terms that may apply to their search.

Flexible search parameters:

- Basic, advanced, and expert-level search capabilities suit varied user skill levels. Common search features include truncation, wildcards, adjacency and proximity operators, and database-specific thesauri. Cross-database searching lets users retrieve records from up to three databases they select.

Flexible results:

- Search results include clear indications of local library ownership information and online full text, as well as links to local holdings or library holdings worldwide.
- Results can be sorted by date, relevance or other database-specific criteria.
- Search results can be limited or marked to create a subset.
- Records, library ownership information, and full text may be exported to bibliographic management software, printed, or sent via e-mail.

Information on demand

- FirstSearch is available 24 hours Monday through Saturday, and 20 hours on Sunday.

Customizable features

Your collection comes first:

- FirstSearch helps make the most of the investment you've made in collection development by bringing local library or group ownership information to the forefront of search results lists and providing an optional link to local library catalogs.

Decide what users see and how they use it:

- Turn on or turn off access to databases, interlibrary loan, or library ownership information; monitor search usage, change passwords, and more.

Customize interlibrary loan processing:

- You control whether users can submit ILL requests; the databases from which requests can be submitted and the method used to process those requests; whether ILL e-mail is available; and various interface and data requirement options on the ILL request form. These include the ability to specify field names, whether fields require input, and the text of notes to patrons.

Use your library's logo:

- The FirstSearch interface can prominently feature your library's or consortium's logo—or both—as well as links to your library's Web-based catalog.

Choose the default search screen:

- You choose which level of expertise your patrons will exercise in FirstSearch: Basic, advanced, or expert (command-line searching). Patrons desiring a simpler or more complex search can simply switch to a different mode.

Create your own topic areas:

- You can create custom topic areas to supplement or replace the OCLC-defined topic areas available when users select databases by topic. Some libraries use this feature to create topic areas similar to the subject categories found in other services familiar to their users.

Language options

The FirstSearch interface currently supports seven languages:

- English
- Chinese (traditional)
- Chinese (simplified)
- French
- Japanese
- Korean
- Spanish

WorldCat displays records in hundreds of languages. In addition, it's possible to display WorldCat records cataloged using the Japanese, Chinese, Arabic and Korean character sets.

Linking options

- Optional linking features let you fully integrate your collections with FirstSearch at no extra charge.
- FirstSearch links library ownership information from WorldCat to search results in other FirstSearch databases, so your users know at a glance which libraries own an item.
- Inbound linking connects reference resources outside FirstSearch to full text in the Electronic Collections Online archive, as well as library ownership information and fulfillment options such as OCLC Interlibrary Loan and document delivery from Infotrieve. Partners include CSA EBSCOhost, Ulrichs, Ex Libris SFX, Gale Infotrac and others.
- Outbound linking originates within FirstSearch and links out to your library's Web-based catalog, OpenURL resolver, JSTOR archive collections (if your library subscribes to them), Infotrieve and other libraries' Z39.50 catalogs.
- Enable links to OCLC Interlibrary Loan from FirstSearch databases, and customize the ILL request form for your institution, so your users can initiate their own requests. You control which databases link to ILL and whether requests are first reviewed by library staff or are sent directly to OCLC ILL participating libraries through OCLC ILL Direct Request.

Demo

- User interface:
<https://wellcomelibrary.on.worldcat.org/discovery>
<https://ukisa.on.worldcat.org/discovery>
- Staff interface: <https://worldcat.org/config>

Next steps

- If you have completed your transition to WorldCat Discovery – Continue to use the service and new features as they are added.
- If you have not yet tried WorldCat Discovery – [Request your library's unique WorldCat Discovery URL](#) and take a look at the service. This will help you plan whether to use FirstSearch or WorldCat Discovery in the future.
- Watch for additional information from OCLC about plans for both services, along with a schedule for service changes <http://www.oclc.org/firstsearch.en.html>
- See [Upcoming Events](#) for a list of informational webinars to learn more about plans for FirstSearch and WorldCat Discovery.
- Additional details about plans to enhance WorldCat Discovery and release the new version of FirstSearch will be shared as they are confirmed. To receive ongoing updates about enhancements to the WorldCat Discovery service, [register for Discovery and Reference email updates](#).

Questions?



Thank you for your attention!

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**Because
what is
known must
be shared.SM**