



Collaboration is not
the easy way out
but... it does pay off:

Reinventing the writing center at ACT

Stella Asderi, Academic Liaison Librarian

Nicola Kondoyiannis-Zannis, English
Language Instructor

Timeline

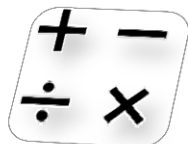
1981

- Establishment of the Writing Center
- Run under the English Dept.
- English language tutoring only

EN

2010

- Math tutoring addition



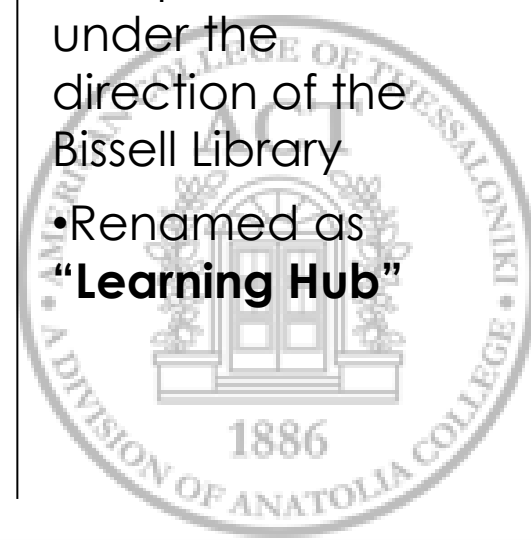
2014

- Chemistry tutoring addition



2016

- Writing Center was placed under the direction of the Bissell Library
- Renamed as **“Learning Hub”**



ACT

a division of
Anatolia College

Was a change really needed?



Collaboration



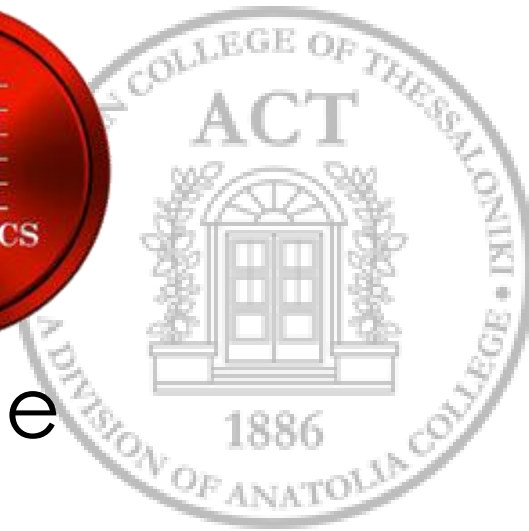
Bibliography



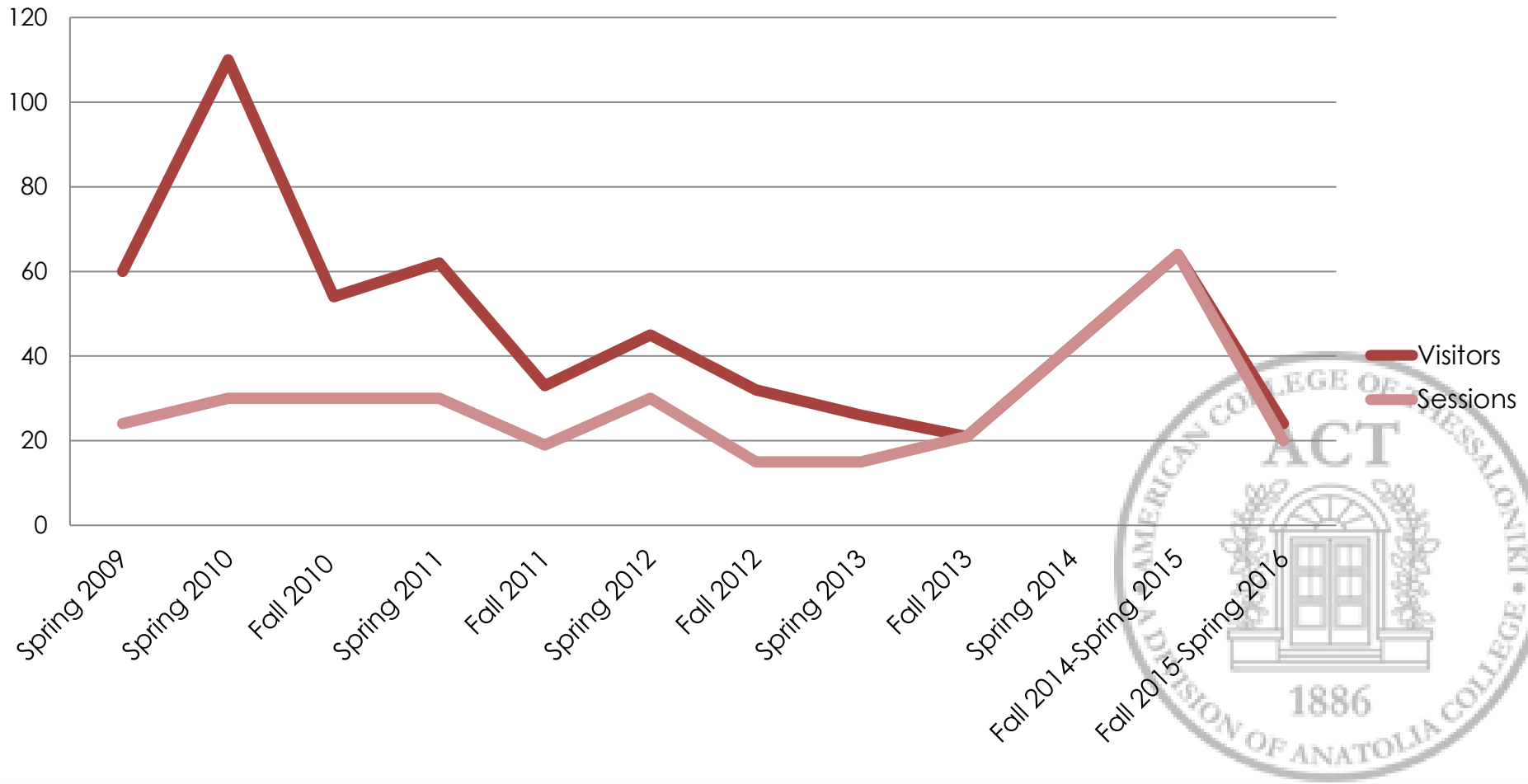
Location



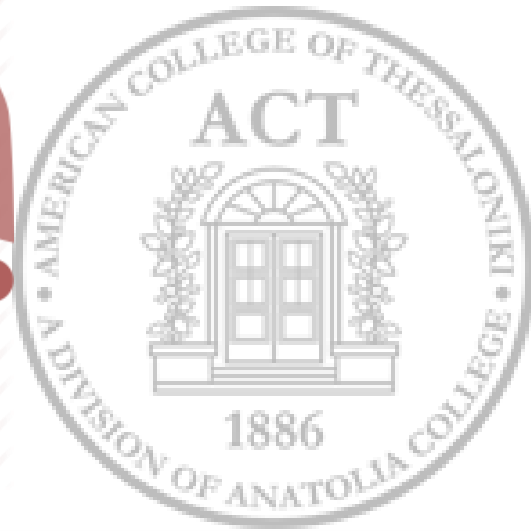
Usage



Writing Center statistics



Was a change really needed?



Website (LibGuides)

<http://act.beta.libguides.com/LH>

Learning Hub: Home of LH

Search this Guide

Search

A 24/7 information hub for your support with your assignments, thesis, English language, and technology. Study skills, digital skills, writing skills, learning skills.

Home of LH

Study Skills

Digital Skills

Science & Technology Resources

English Language Resources

TEFL

Learning Hub

Welcome to the **Bissell** Learning Hub where we strive to help you become strong, independent learners through a variety of services. We are here to help you through any stage of the learning process whether it's maths, reading, writing or just refining those digital skills

COME EARLY, COME OFTEN

Calendar

Check the new opening hours of the Learning Hub for Spring 2017.

Math Tutoring is pending

ENGLISH MATH IT SKILLS TUTORING

Date/Time	Monday	Tuesday	Wednesday	Thursday	Friday
15.03.17 10:00					
15.03.17 11:30					
15.03.17 13:00					
15.03.17 14:30					
15.03.17 16:00					
15.03.17 17:30					
15.03.17 19:00					
15.03.17 20:30					
15.03.17 22:00					
15.03.17 23:30					
15.03.17 01:00					
15.03.17 02:30					
15.03.17 04:00					
15.03.17 05:30					
15.03.17 07:00					
15.03.17 08:30					
15.03.17 10:00					

Spring 2017

Color Coding

English

Math

IT skills

Mark

We can help with...

Study Skills

- The writing process
- Paraphrasing, summarizing, note-taking
- Critical thinking
- Time management
- Presentation skills
- Avoiding plagiarism
- Research paper & Thesis writing
- Math and chemistry skills

Digital Skills

- Moodle
- Social media
- Digital citizenship
- Digital storytelling
- Blogging
- Podcasts and vidcasts
- E-Books, audiobooks
- MOOCs
- iOS /Android/Google Apps

Contact us

- Ms Nicola Kondoyiannis-Zannis (Academic English Skills): zannis@act.edu
- Ms Elsa Tsakiroglou (Academic English Skills): eltsaki@act.edu
- Mr Kostas Karagiannis (Maths): k.karag@act.edu
- Mr Dimitris Tzouris (IT Support)
Please note that Mr. Tzouris can be found at the Learning Hub every Thursday from 14:00-17:00.

Website (LibGuides)

Study skills



Assignments

Assignments can be daunting, especially if you haven't studied in a while. Develop your skills so you can complete this part of your studies successfully.



Revising and exams

We understand that exams can be stressful. Improving your revisions and exam skills can improve your confidence.



Core skills

The core study skills you'll develop with us will become invaluable in your everyday life. Here's how to improve those skills.



Computing skills for OU study

How to choose a computer and keep your data secure, computing online and web browser basics, OU Google Apps and making audio recordings.



Ongoing skills

Find out how to maximise your skills so you can be as successful as possible in your studies and beyond.

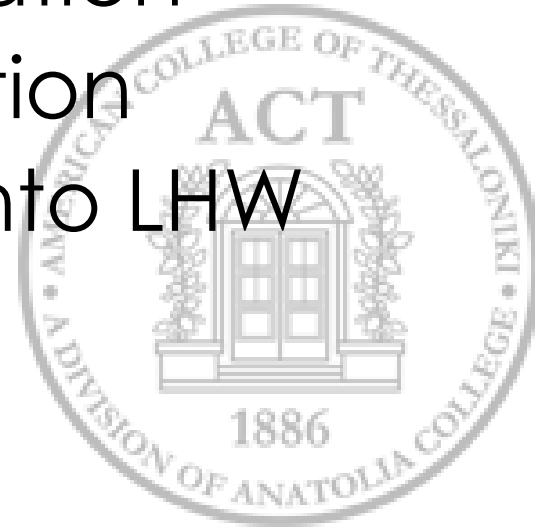


Study skills for online learning

Find some new study habits to help you study modules that are presented online.

The New Learning Hub Services

- Learning Hub website (LHW)
- Conversation Classes run by native speaker
- Online feedback and evaluation
- New Study Skills Book Collection
- Inclusion of TEFL resources onto LHW
- TEFL lending corner
- Space redesign



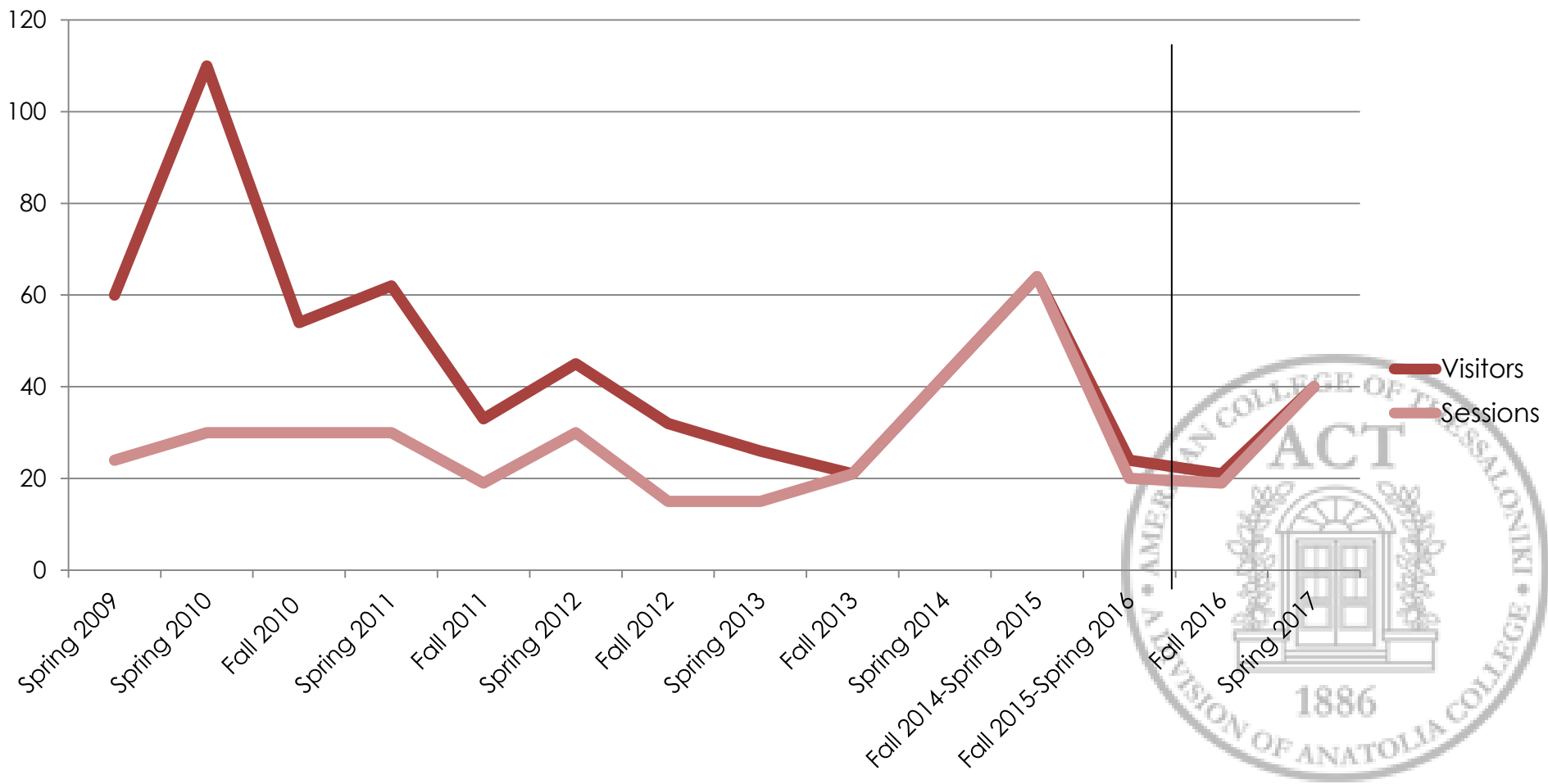


Promotional actions

- Banner
- TV ads internally
- Email to Faculty, Students, Staff
- Posters
- Bookmarks (pending)
- Locked in the Learning Hub (Fall 2017)



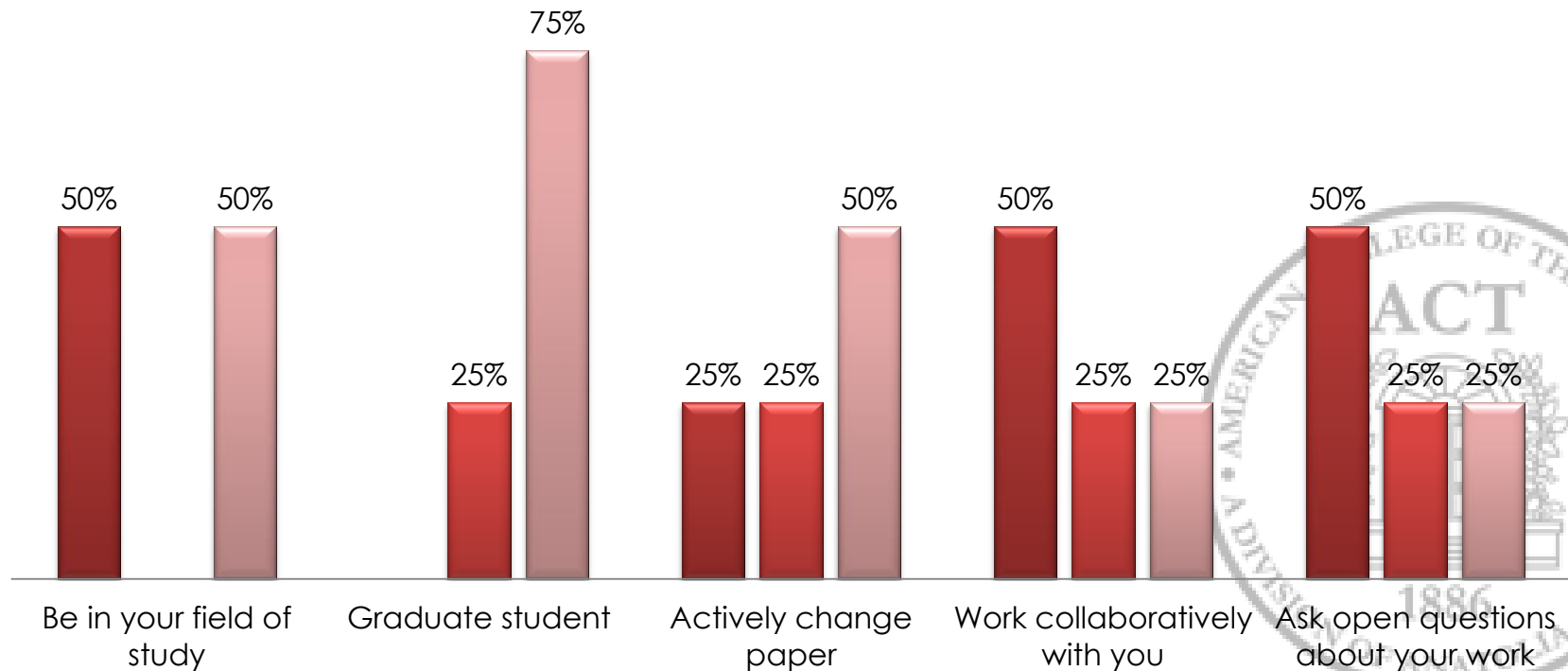
Learning Hub usage statistics



Learning Hub Survey Statistics

Would you prefer a tutor to:

■ Yes ■ No ■ No preference



You Said... We did!

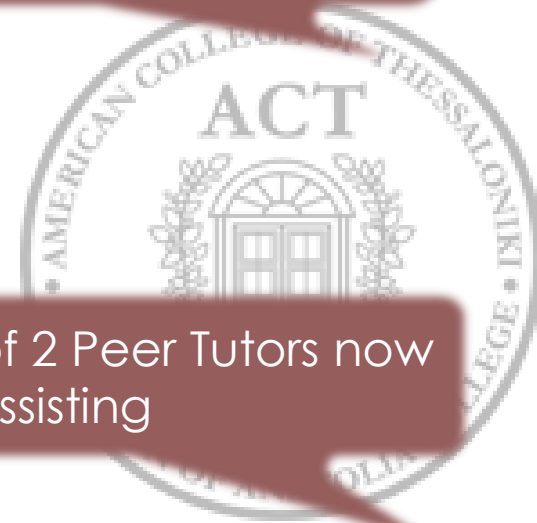
Students' Recommendations – Our Actions

R: "They are doing a really good job but students don't bother much to go. Maybe they should promote it more"

A: Posters, Banners, TV ads, Emails to Faculty/Students

R: "The people workers there seemed very friendly and the resources they had for students were plenty, but they need more people assisting students"

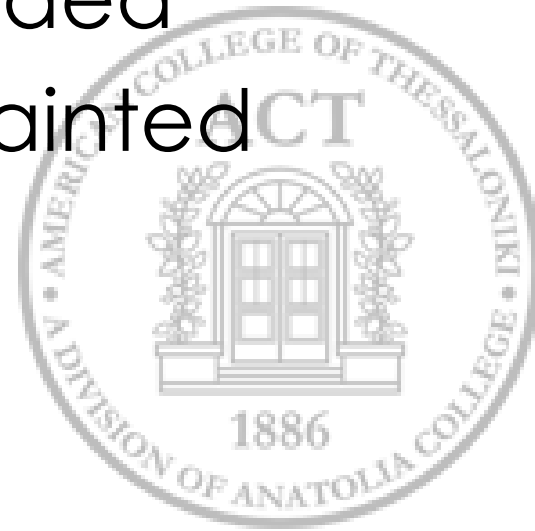
A: 3 instead of 2 Peer Tutors now assisting



...In working process

Students' Recommendations

- “The staff is really nice and patient but they need to coordinate more with the requirements of our teachers”
- “More convenient times needed”
- “Students need to get acquainted with tutors”



Learning Hub Personnel



Nicola Kondoyiannis-Zannis,
English Instructor (6hours/week)



Elsa Tsakiroglou,
English Instructor (4hours/week)



Vivi Agianni,
English Major Student (4hours/week)



Sonia Coko,
English Major Student (4hours/week)

Anatolia High School Fellow (2hours/week)
20 hours total per week for English Language support



Stefana Raileanu, Math Tutor

Kostas Karagiannis, Math Instructor
Chemistry Tutoring



Future Endeavors

- Paid internships
- Extended opening hours
- More workshops
 - Theses workshops extended to Business and Computer Science programs
- English Exam classes
- Blog
- Facebook page
- Redesigning of printed material
- Streamlining procedures, such as Report Formats



THANK YOU
FOR YOUR ATTENTION



Stella Asderi, Academic Liaison Librarian, sasderi@act.edu

Nicola Kondoyiannis-Zannis, English Language Instructor, zannis@act.edu